

GOVERNMENT OF INDIA
PRESS REGISTRAR GENERAL OF INDIA
(MINISTRY OF INFORMATION & BROADCASTING)

ADVISORY (No. 12 of 2024) on Mismatch of Names of publishers/owners on Press Sewa Portal

For the purpose of using e-sign facility on Press Sewa Portal, the name of the publisher/owner/applicant entered in the Portal should match exactly with the name recorded in his/her **Aadhaar Card**. In this regard, it has come to the notice that some publishers are facing difficulty in signing up and creating profiles on Press Sewa Portal as their names in the PRGI records do not match with their names on the **Aadhaar card**. Therefore, the Publishers are advised to take the following steps:

1. When mismatch occurs, the owner/publisher of the periodical can send a request for name correction addressed to the Press Registrar General. The request may be sent on the official letterhead of the organization. A copy of the Aadhaar Card of the publisher/owner whose name has to be corrected is to be attached along with the letter.
2. The above request can be sent to the PRGI (by post or in person/ email to the Helpdesk it-helpdesk.rni@gov.in from the publisher's registered email). The letter should clearly describe the issue and request an update to match the name on the Aadhaar card.
3. The corrected name will be visible on the website and Press Sewa Portal. However, revised registration certificate **will not be issued for this change**.
4. If the applicant is a first-time user and has filled the name wrongly in the application, a facility is given in the Press Sewa Portal itself to make necessary corrections within the 120-hour correction-window.
5. In cases where the correction window is not available, the user will have to get the application cancelled by sending an email to the Helpdesk it-helpdesk.rni@gov.in or through the Portal and file a new application with new fees.
6. Publishers are advised to check the Press Sewa Portal for updated details after 15 days of sending the request.

This Advisory is being issued with the approval of the Press Registrar General.




(Rajith Chandran M.R.)
Deputy Press Registrar General